

# Renter Resources

## Maintenance Concerns?

Notify your landlord or property manager of a maintenance issue.  
For an unresolved maintenance concern or issue, contact the City of Brooklyn Park.

### Rental and Business Licensing Division

📞 763-493-8182 | ✉️ [bplicense@brooklynpark.org](mailto:bplicense@brooklynpark.org)

## Housing

### Tenant Resource Center

Maintains housing stability for Hennepin County tenants

📞 612-767-9737  
🌐 [www.trchennepin.com](http://www.trchennepin.com)

### Housing Link

Provides affordable housing information for renters and landlords

📞 612-522-2500  
✉️ [info@housinglink.org](mailto:info@housinglink.org)  
🌐 [www.housinglink.org](http://www.housinglink.org)



### Renter Resources in Brooklyn Park

Scan the QR Code with your smartphone  
[www.brooklynpark.org/housing](http://www.brooklynpark.org/housing)

## Community

### Office of Multicultural Services

Connects immigrants and refugees to resources and services

📞 612-328-2193  
✉️ [oms@hennepin.us](mailto:oms@hennepin.us)

### United Way 211

Provides free and confidential health and human services for people in Minnesota

📞 211 or 651-291-0211  
🌐 [www.211unitedway.org](http://www.211unitedway.org)



### Community Resources in Brooklyn Park

Scan the QR Code with your smartphone  
[www.brooklynpark.org/community-resources](http://www.brooklynpark.org/community-resources)

## Legal

### Attorney General's Office

Informs tenants of their rights and responsibilities. Copies of the Minnesota Attorney General's Landlords and Tenants: Rights and Responsibilities handbook are available at:

🌐 [www.ag.state.mn.us/](http://www.ag.state.mn.us/)

### HOME Line

Offers free and low-cost legal, organizing, education, and advocacy services to tenants

📞 612-728-5767  
🌐 [www.homelinemn.org](http://www.homelinemn.org)

### Housing Justice Center

Preserves and expands affordable housing for low-income individuals and families

📞 612-807-1139  
🌐 [www.hjcmmn.org](http://www.hjcmmn.org)

## Safety & Stability

### Community Mediation and Restorative Services (CMRS)

Provides low to no cost conflict resolution services between renters and property owners as well as between family members and neighbors

📞 763-561-0033  
✉️ [referrals@cmrsmn.org](mailto:referrals@cmrsmn.org)

### Day One Emergency Shelter or Crisis Hotline

Provides support and assistance to individuals experiencing domestic violence or sexual assault

📞 1-866-223-1111  
💬 612-399-9977 (Text)  
🌐 [safety@dayoneservices.org](mailto:safety@dayoneservices.org)

### Domestic Abuse Service Center

Offers multiple services to victims of domestic violence

📞 612-348-5073

# Renter Rights Information

## Housing Policies

The City of Brooklyn Park has policies in place to preserve affordable housing and ensure renter rights. Below are a couple of key policies:

The Minnesota **Fair Housing Policy** protects people from discrimination and promotes equal access to housing. This policy prevents discrimination based on:

- Race
- National origin
- Religion
- Sex
- Familial status
- Disability

The City of Brooklyn Park **Tenant Notification Ordinance** protects renters from immediate lease changes when their apartment building is transferred to a new owner. Within 30 days of sale, a new owner must notify renters if they intend to:

- Increase the rent;
- Require that residents meet new criteria to live in the building;
- Issue lease non-renewals without cause or as the result of rescreening; or
- Make a material change to the lease.

If the new owner makes any of those changes and the renter needs to move, they may be eligible for relocation assistance.

## Questions?


For more information, contact John Kinara, Housing and Redevelopment Coordinator, at 763-493-8054 or [john.kinara@brooklynpark.org](mailto:john.kinara@brooklynpark.org)

## Language Support


Para asistencia, llame al 763-424-8000 y solicite un intérprete.


Yog koj xav kom txhais rau lu Hmoob, hu Chris Xiong, 763-315-8466 or [chris.xiong@brooklynpark.org](mailto:chris.xiong@brooklynpark.org).



For reasonable accommodations or alternative formats, please contact Josie Shardlow at 763-493-8388 or [josie.shardlow@brooklynpark.org](mailto:josie.shardlow@brooklynpark.org).

 **City Hall**  
5200 85th Avenue North  
Brooklyn Park, MN 55443

 **763-424-8000**  
 [bpcustserv@brooklynpark.org](mailto:bpcustserv@brooklynpark.org)

 **Hours**  
8:00 AM - 4:30 PM, Monday - Friday

 **Police Station**  
5400 85th Avenue North  
Brooklyn Park, MN 55443

 **763-493-8222** (Non-emergency)  
 [bppolice@brooklynpark.org](mailto:bppolice@brooklynpark.org)

 **Hours**  
24 hours a day, every day