City of Brooklyn Park
Emergency Operations Center

COVID-19 Public Situational Report Update
Wednesday, April 1, 2020

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Overview
Public safety and City staff continue working from the City's Emergency Operations Center (CEOC) to help keep the Brooklyn Park community safe, and to coordinate efforts to provide essential services and information during the COVID-19 pandemic.

The CEOC is staffed Monday-Friday, 8-5 p.m.; public safety continues to operate 24/7.

Summary
The primary objectives of the CEOC for the first 3 weeks were to ensure safety of first responders and City staff in order to continue providing City services. Currently, these objectives have been achieved and will continue to be re-evaluated on a regular basis. The CEOC is evaluating the current and projected impact of COVID-19 on the community.

Operations
Focused on supporting public safety operations (police/fire/medical) as well as the community.

Fire/EMS
- Maintaining situational awareness of, and supporting, day-to-day operations.
- Working collaboratively with North Memorial EMS to ensure the safety of first responders and patients.
- Collaborating with adjacent jurisdictions on contingency plans to ensure service delivery in the event of a regional workforce shortage due to COVID-19. This includes a daily regional resource tracker that is being maintained by the CEOC.

Police
- Maintaining situational awareness of, and supporting, day-to-day operations.
- Collaborating with adjacent jurisdictions and departments to ensure law enforcement levels are maintained.

Community Support
- Evaluating 2,177 responses to the first online COVID-19 Community Impact Survey.
  - 99% said they are receiving the information they need regarding COVID-19 and strategies on how to slow the spread.
  - The primary concern expressed by respondents was the availability of disinfecting supplies and food. The public information officer (PIO) is working on messaging to reassure the public on these topics.
  - Staff is evaluating other methods to expand survey pool, including direct mailings.

- o The group is calling respondents who requested a follow-up.
- A community resource guide is being vetted and solidified to assist in linking community needs and available resources.
- A flyer is being created to (a) increase the number of survey responses from renters, and (b) provide a list of resources that are available to the public

Logistics
- Tracking the levels of personal protective equipment (PPE) available to responders.
- Coordinating with the Operations Branch and public safety agencies on decontamination equipment and supplies.

Planning
- Maintaining situational awareness as to the COVID-19 pandemic; establishing communication channels with other agencies across the nation to share intelligence, situational reports, and best practices.
- Maintaining proper documentation of CEOC activities for after action analyses and possible reimbursement.
- Developing weekly Incident Action Plans (IAPs) to establish an operating picture of the CEOC.

Liaison
- Assisting with interfacing with external public safety and emergency management stakeholders and partners.
- Coordinating with the Planning Division regular updates with county, state, and federal officials to maintain situational awareness.

Public Information Officer (PIO)
- The PIO continues to update City Manager and EOC Command on updates to COVID-19 Resources webpage, media calls, resident messages/concerns from website or social media. The city's communication team is supporting the PIO with creating and messaging COVID-19 related information through emails to staff and community, social media, website and emails.

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Current Organizational Chart
The following is the currently CEOC organizational chart.